

Return on Investment for Libraries Reading List

MDMLG October Meeting • October 15, 2009

Wayne State University • Mazurek Medical Education Commons • Shiffman Medical Library

Most articles are available in PubMed Central.

1. Abels, E. G., Cogdill, K. W., & Zach, L. (2004). Identifying and communicating the contributions of library and information services in hospitals and academic health sciences centers. *Journal of the Medical Library Association*, 92(1), 46-55.
2. Bryant, S. L., & Gray, A. (2006). Demonstrating the positive impact of information support on patient care in primary care: a rapid literature review. *Health Information and Libraries Journal*, 23(2), 118-125.
3. Crossno, J. E., Berkins, B., Gotcher, N., Hill, J. L., McConoughey, M., & Walters, M. (2001). Assessment of Customer Service in Academic Health Care Libraries (ACSAHL): an instrument for measuring customer service. *Bulletin of the Medical Library Association*, 89(2), 170-176.
4. Cuddy, T. M. (2005). Value of hospital libraries: the Fuld Campus study. *Journal of the Medical Library Association*, 93(4), 446-449.
5. Hersey, D. P. (2006). Reviving the corporate medical library: using technology to become a cost center. *Journal of the Medical Library Association*, 94(4), 456-458.
6. Hill, T. (2007). Fear, concern, fate, and hope: survival of hospital libraries. *Journal of the Medical Library Association*, 95(4), 371-373.
7. Joubert, D. J., & Lee, T. P. (2007). Empowering your institution through assessment. *Journal of the Medical Library Association*, 95(1), 46-53.
8. Marshall, J. G. (2007). Measuring the value and impact of health library and information services: past reflections, future possibilities. *Health Information and Libraries Journal*, 24 Suppl 1, 4-17.
9. O'Connor, P. (2002). Determining the impact of health library services on patient care: a review of the literature. *Health Information and Libraries Journal*, 19(1), 1-13.
10. Plutchak, T. S. (2002). Determining value. *Journal of the Medical Library Association*, 90(3), 273-275.
11. Weightman, A., Urquhart, C., Spink, S., Thomas, R., & National Library for Health Library Services Development, G. (2009). The value and impact of information provided through

library services for patient care: developing guidance for best practice. *Health Information and Libraries Journal*, 26(1), 63-71.

What's your Michigan Library Worth to You?

Individualized Return on Investment Calculator

<http://mel.org/files/calculatorcode.php>